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To Whom it May Concern:

I would highly recommend Lynn Novitsky of LAN Communications, Inc. to help in any situation regarding Hawaiian Tel billing errors or ordering new telephone installations. I'm sure she would save companies significant dollars on their monthly telephone bills.

She is very knowledgeable and has such a polite but firm way of resolving recurring telephone company billing errors. She simply refuses to allow them to overcharge you. She can save you those unnecessary charges and skillfully takes on the onerous task of dealing with the clerks and supervisors that don't always know or understand what you should be charged.

She assisted our company in a move to new offices. She successfully coordinated the scheduling and moving of multiple phone lines and helped to make the transition as seamless as possible. She has amazing attention to detail and her follow up skills are unparalleled.

Sincerely,

A handwritten signature in black ink that reads 'Nancy Kanady'. The signature is written in a cursive, flowing style.

Nancy Kanady, President
Dolphin Realty, Inc.