

## **Maui Humane Society**

P.O. Box 1047 Pu'unene, Hawai'i 96784 P# 808.877.3680 · F# 808.877.5033 www.mauihumanesociety.org

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Chief Executive Officer Jocelyn Bouchard, CAWA August 4, 2010

Re: Letter of Reference for Lynn Novitsky

Aloha;

It is my pleasure to recommend the services of Ms. Novitsky and LAN Communications Inc.

The Maui Humane Society worked with Ms. Novitsky to streamline and improve our voicemail system as well as look at ways to save monies on phone related charges.

We have received some compliments on our new messaging and people are not as frustrated by not immediately being able to reach a "live person". In addition Ms. Novitsky was able to find us over \$1,500 in credits and save us an additional \$110/month in monthly costs due to overbilling. We had no idea these savings were even possible, and I think everyone can agree that finding a way to decrease costs and maintain services is invaluable to any business.

If you would like more information please don't hesitate to contact me at 877-3680 ext 36 or by e-mail at jbouchard@mauihumanesociety.org.

Sincerely,

Jocelyn Bouchard, CAWA Chief Executive Officer

Maui Humane Society.

The Maui Humane Society is committed to building lifelong bonds between people and animals through education, community outreach and the prevention of cruelty.