

Business ETC  
2020 Main Street  
Wailuku, HI. 96793  
(808) 242.8200

June 2009

To Whom It May Concern:

It is with pleasure that I write this letter of reference for Lynn Novitsky and LAN Communications.

Lynn Novitsky of LAN Communications called me one day asking to do a free audit of my phone bill. It was free so I took advantage of it. Lynn was concerned as to if there would be much to save on my bill, having only two lines and some long distance on it. To my surprise she found problems that resulted in a monthly savings of over \$30.00 as well as a credit from the phone company of just over \$500.00. She also adjusted my long distance plan to make me more profitable in my business.

Lynn's work was done quickly and efficiently, all I had to do was hand her my bills. I would highly recommend her to any company looking to save money on their phone expenses.

If she could save me money with only two lines in my business, just imagine what she could do with a large company!

I wish Lynn all the success with this excellent service she provides.

Sincerely,



Theresa J. Cook  
Owner – Business Etc